### JAYA NAGARA MATERNITY HOSPITAL

RTA 2005 SECTION 4 (1) (B)

# **SECTION 4 (1)(b)(i)- Organizational Structure, Aims and Functions**

Date :- 29/10/2014

Sl. No.	Name of the Organization	Address	Aims
1	Jaya Nagara Maternity Hospital	Jaya Nagara Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore— 560011 Office No. <b>22975771</b>	Rendering Maternal and child health care services in order to reduce maternal and child morbidity and mortality

#### **Functions:**

#### **Services rended at JMH**

#### A. Outpatient services

- RCH Programme:
  - Antenatal care.
  - Postnatal care.
  - FW Programme.
- Immunization (7 preventable diseases).
- HIV / AIDS screening & ICTC Programme.
- Family Planning Counseling.
- Treatment of Dog bites cases with ARS & ARV through ID Route (tissue culture vaccine).
- Treatment of RTI/STD Cases.
- Treatment of ARI & GE Cases.
- Treatment of General illnesses & H1N1/Chikungunya/ Dengue Fever cases
- Basic lab facilities.

#### **B. INPATIENT SERVICES AT JMH**

- o Normal deliveries.
- o Baby Friendly Hospital.
- Medical termination of Pregnancy
- o Prevention of mother to child transmission of HIV during labour.
- Issue of one free copy of Birth Certificate to all Babies Born in Referral Hospitals & Maternity homes.
- o Free One pound Bread and One Banana Supply to all Inpatients.
- Free Madilu Kits distributed to mothers delivered (With One or Two Children).
- Janani Suraksha Yojane Beneficiaries Are Given the Cheque at the time of discharge (From 1/3/08 onwards).
- Bhagya lakshmi Yojane beneficiaries are Identified and Referred to Social welfare dept.

# SECTION 4 (1)(b)(ii)- Powers and Duties of its Officers and Employees:

G.	Chiproyees.				
Sl. No.	Designation of the official l/Employee	Duties allotted	Powers		
1.	Asst.Surgeon	Punctuality of all the staff to be ensured. Maintenance of cleanliness in and around the hospital and surrounding premises by giving proper instructions to the designated staff. Citizens Charter, Attendants and Patients Charter should be followed. Conducting ANC's deliveries operations and M.T.Ps as per the schedule. Maintenance of all the Registers like Admission, Parturition, O.T. and M.T.P Registers properly and also ensure the Maintenance of Call Book, Referral Book, Minutes Book, Visitors Book, Inspection Book, etc. Ensure up-to-date payment of bills like Water, Electricity, Telephone and Bread Bills and Imprest amount bills regularly otherwise action to be initiated for the clearance of bills. Sanction of Leave, Increments and submission of pension papers, etc. of all the officials. IEC programmes conducted and awareness created among patients, for the promotion of Family Welfare and Maternal Child Health Programmes. Active participation in all the programmes, which are implemented from time to time from higher authorities. Issue of Birth and Death Certificates. Send reports and data of the performances. Conduct weekly meeting cum training of staff. Participate in all national programmes and any other work entrusted from time to time.			
2.	Staff Nurse	House keeping Incharge, registration of OPD cases. It some cases of class 3 Bites ARS, maintain the Dog Bite stocks. Supervise the work done by Ayah/Group D. Au required for the OT/Labour Ward. Ensure that these conduct of Operation. In case any instruments required inform the MO at the earliest. Maintain the chart/Autoclaving). Always keep ready the emergency and and Labour Room. Prepare the patient for surgery delivery. Administer pre-medications to the patient as Assist the MO during surgery and delivery. Observe long as she is in OT. Assess the general condition of the ward. Maintained daily issue register for Inj. And Ta	cases registers, ARV and ARS atoclave the instruments & linen are kept ready a day before the for the OT are not functioning, Register for fumigation (and pre-medication drugs in the OT / delivery. Conduct Normal per the instructions of the MO. the patient post-operatively as the patient before shifting her to		

3		Wear Prescribed OT gowns while working in the OT. Sweep and swab the OT			
	<u>Ayah</u>	everyday and clean the OT Equipments. Use separate cleaning material (Broom,			
		swab, etc) for the OT. Fumigate the OT once in 15 days for minor OT and once a			
		week in Major OT and as and when required, under the supervision of the Staff			
		Nurse Using. OT care Instrument OR, 150 gms of potassium permanganate in 500			
	A.N.M	ml of formalin + liter Water for 10X10X10X sized room. Carbonize OT every day.			
		After surgery. Wash and soak the instruments, gloves and linen in Bleaching			
		powder solution for half an hour use one cup of Bleaching powder with 10 cups of			
		water. Thereafter clean and put up for drying. Clean the OT. Keep the equipments			
		and instruments in order under the supervision of Staff Nurse. Help in preparation			
		of the patient for OT. Maintain the cleanliness of the labour ward all the 24 hours.			
		Intensive cleaning to be done once a week. Clean the instruments and Equipments.			
		Help the Staff Nurse in keeping at least 5 sets of delivery kits ready at a given time.			
		Provide a gown to each patient in Labour Ward before Delivery. Clean the Labour			
		cot after each Delivery. Shift the mother and baby to the postnatal ward after 2			
		hours of delivery under the supervision of the Staff Nurse. Prepare the beds for the			
		patients in advance. Supply milk/ bread to the patients as per Rules. Wash the			
		soiled linen every day. Supply Hot water to the patients.			

# SECTION 4 (1)(b)(iii)- Procedure Followed in decision making Process:

Activity	Description	Decision-making Process /time limit for taking Decision / channels of supervision and accountability	Designation of final decision authority
Clinical Administrative	As mentioned under section 4 (1)(b)(ii) –Duties allotted	Depends on the activity	Addl. Commissioner (Health)

SECTION 4 (1)(b)(iv)- norms set for the discharge of functions

Sl. No	Function /Service	Norms/Standards of performance set	Time-Frame	Reference documents prescribing the norms (Citizen's Charter, Service Charter, etc)
1	Clinical	1. The Norms/Protocols set by World Health organization (WHO)& standard medical text books for diagnostic and therapeutic purposes are followed at BBMP Hospitals.	Immediate	WHO& standard medical text books.
2	Administ rative	2. For Administrative purposes K.C.S.R, K.M.C act. KFC Karnataka Medical Rules, CCA Rules and Circulars, Official Memorandums and Guidelines issued from higher authorities of BBMP are followed.	Depends on the issue	K.C.S.R, K.M.C act, .KFC Karnataka Medical Rules, CCA Rules, Orders by Higher Officers.

# SECTION 4 (1)(b)(v)- rules, Regulations, Instructions, Manuals and Records held / used

Sl No.	List of Acts, Rules, Regulations, Instructions, Manuals	Gist of Act, Rules etc,
1	K.C.S.R	Govt. service rules for employees
2	K.M.C Act	Municipal rules for BBMP
3	KFC	Financial Matters
4	Karnataka Medical Rules	For Medical reimbursement
5	CCA Rules	Civil Conduct rules for employees
6	KTTP act	For purchase of medicines / equipments etc,
7	RTA	RTA rules

### SECTION 4 (1)(b)(vi)- categories of documents held

SECTION 4 (1)(b)(vii)- arrangement that exists for consultation with or representation by members of the public in relation to the formulation of its policy or implementation there of;

Not Applicable

# SECTION 4 (1)(b)(viii)- boards, Councils, Committees and other bodies constituted as part of the public authority

Names of board council, committee, etc,	Composition	Power and functions	Whether its meetings are open to the public/ whether minutes of meetings are accessible for public;
Board of visitors	Ward Councilors NGO's Social workers	<ul> <li>Quarterly review meetings</li> <li>Review of activities of the health facilities in the Jurisdiction</li> <li>Review plans budgets Programmes and performances of the health facilities</li> <li>Review and approve income from the user charges or other sources and expenditure out of such funds</li> <li>Resource mobilization</li> <li>Review and redressal of unresolved public complaints received</li> <li>Proposal of measures for better governance</li> <li>Any other subject of relevance</li> </ul>	Yes

### **SECTION 4** (1)(b)(ix)- A directory of its officers and employees;

Sl. No.	Name of the Officers / Employees	Designation	Office Address/ Contact No/ Email ID	Monthly remuneration etc.
1	Dr.Keerti	Asst. Surgeon.	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771 Mobile: 9480683578	28,100 28,100 - 50,100
2	T.M. Gangamma	ANM	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No. <b>22975771</b>	22,200 12,500 – 24,000

3	Sowbhagya	Ayah	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	13,600 10,400 – 16,400
4	Jayamma	Ayah	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400+3,750 10,400 – 16,400
5	R.S. Srinivasa	Peon	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400+400 10,400 – 16,400
6	Susheela	Peon	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400 10,400 – 16,400
7	Naveen Kumar. N	Peon	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	10,800 9,600 – 14,550
8	Ashwathamma	P.K.	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400 10,400 – 16,400
9	Lakshmidevamma	P.K.	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400+4,150 10,400 – 16,400
10	Shanthamma	P.K.	Jaya Nagar Maternity Home, 9 <sup>th</sup> main 2 <sup>nd</sup> Block Jayanagar Bangalore–560011 Office No.22975771	16,400 10,400 – 16,400

**SECTION 4** (1)(b)(xi)- The budget allocated to each of its agency including plans, etc..,

Budget allocation to each programme is done at higher officer's level.

### SECTION 4 (1)(b)(xii)- manner of execution of subsidy programmes

### Not applicable

# SECTION 4 (1)(b)(xiii)- Particulars of recipients of concessions, permits or authorizations granted by public authority.

Sl. No	Name and address of recipient institutions	Nature / quantum of benefit granted	Date of Grant	Name & Designation of Granting authority
1	Patients with BPL and Anthyodaya Card holders	Exempted from user fees charges	-	As per commissioner's order

### SECTION 4 (1)(b)(xiv)- information, available in electronic form

Nil

## **SECTION 4** (1)(b)(xv)- particulars of facilities available to citizens for obtaining information

Facility	Description (Location facility/name, etc,	Details of information available	
MCH & FW services	Displayed on the notice board put up in the OPD block of hospital.	<ul> <li>Out patients and In Patients services</li> <li>User fees charges</li> <li>Janani Suraksha Yojane</li> <li>Madilu Yojane</li> <li>Family planning Incentive.</li> <li>Medicines availability.</li> <li>Performance of hospitals.</li> <li>Birth registration and issue of certificates etc,</li> <li>Citizen's charters.</li> </ul>	

# SECTION 4 (1)(b)(xvi)- names, designations and other particulars of Public information officers

### a. Public information officer (PIO)

Sl.	Name of the	Name &	Office tel. No.	
No	officer /	Designation of	Residence tel	E-mail
NO	administrative	PIO	no. fax	
01	Dr   Keerti	Asst.Surgeon	9480683578	jmhbbmp@gmail.com

### b. Asst. Public information Officer

Sl. No	Name of the officer /	Name & Designation of	Office tel. No. Residence tel	E-mail
110	administrative	APIO	no. fax	
01	Dr∥ Keerti	Asst.Surgeon	9480683578	jmhbbmp@gmail.com

### c. Appellate authority

		Name &	Office tel.	
Sl.	Name of the officer /	Designation of	No.	E-mail
No	administrative	Appellate	Residence tel	E-man
		authority	no. fax	
01	Dr    M. Shivakumar	Medical		bskrhbbmp@gmail.com
	Banashankari Referral Hospital,	Superintendent	08022975767	
	17 <sup>th</sup> Main 27 <sup>th</sup> Cross B.S.K.2 <sup>nd</sup>	_	9480683929	
	Stage B'lore-70			