

Bruhat Bengaluru Mahanagara Palike, Lakes and Horticulture department is aimed at providing a well-balanced eco system and breathing space for the citizens of Bengaluru in the otherwise congested city. Palike aims at involving active transparent citizen and officer's interaction and participation in the daily maintenance of the lakes and parks in its jurisdiction for a better understanding of the citizen requirements. The interested citizens of Bengaluru by registering as "Kere Mitra" or "Hasiru Mitra" are allowed to update the daily happening of the maintenance in a lake/park. The uploaded information is visible for all the officers involved so that action is initiated at ease for the convenience of both citizens and Palike.

The following activities are to be monitored in lakes:

- 1) Pathway sweeping
- 2) Bund slope cleaning
- 3) Waterbody de-weeding
- 4) Inlet cleaning
- 5) Outlet cleaning
- 6) Wetland cleaning
- 7) Jungle clearance

The following activities are to be monitored in parks:

- 1) Pathway sweeping
- 2) Plants trimming
- 3) Pathway lights functioning

The interested citizens have to register via registration form attached with the details of their e-mail id, phone numbers, and address proof (preferably voter ID). Every month 10 volunteers will be chosen by the process of ratification online. The selected volunteer will be intimated within the 1<sup>st</sup> of every month via message/e-mail with their login ID's and passwords.

- \*Note: 1) Only citizens residing in the same ward as that of the lake can enrol as either "Kere Mitra" or "Hasiru Mitra" to allow maximum and varied citizen participation in the monitoring process
- 2) Every month 10 different volunteers will be selected for the same lake/park until otherwise there are lesser applicants.

"ACTIVE BENGALURU, BETTER BENGALURU"

**"Bengaluru mitra"**

Bruhath Bengaluru Mahanagara Palike lakes division came into existing from 2010. As on date the division is handling maintenance and development of a total 202 no of lakes. About 1251 parks and more than 3000 plants in these parks are maintained by the BBMP Horticulture division.

**Who is the Kere Mitra"/ "Hasiru Mitra":** The idea is to identify volunteers, who shall co-ordinate with BBMP in monitoring the maintenance activities in the lakes/parks. Bruhath Bengaluru Mahanagara Palike invites citizen participation by enabling registration through online form where citizens can share opinions on whether amenities are in place or not by registering themselves as Kere mitra/ Hasiru mitra. Once identified as Kere mitra/ Hasiru mitra, they can monitored the daily maintenance activities in a lake or park and directly interact with lake maintenance agency and concerned BBMP officers. To serve this purpose Bruhath Bengaluru Mahanagara Palike has developed this app. Where the registered Kere mitra/ Hasiru mitra will be given login credential and they can become a part of the lake /park monitoring mechanism. Every month 10 volunteers for every lakes/parks will be selected through online randomization process. Once selected for that month Kere mitra/Hasiru mitra will be receive a message with login credential on their email id and cell phone.

**Components which can be monitored:**

**Lakes:**

The ongoing activities in lakes such as Pathway sweeping, Bund slope cleaning, Water body De-weeding, Inlet cleaning, Outlet cleaning, Wetland cleaning, Jungle clearance, Home Guard attendance, Lake timings, Officials are visiting on time or not.

**Parks:**

Daily sweeping, Pruning of hedges, shrubs and other plants, watering, lawn moving and bore well maintenance, Opening & closing of gates as per rules, Garbage removal from the park, all electrical works of the parks.

**Conditions for registration:**

- 1) Only citizens residing in the same ward as that of the lake can enrol as either "Kere Mitra" / "Hasiru Mithra" to allow maximum and varied citizen participation in the monitoring process
- 2) Only one lake or one park may be reported by the Kere mithra/Hasiru mithra on the online.

**Advisory:**

It is recommended for the Hasiru mitra / Kere mitra to register with only one park and one lake falling within 2 km radius of their residence.

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